



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Office of Medicaid**  
600 Washington Street  
Boston, MA 02111  
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)



**MassHealth**  
**All Provider Bulletin 137**  
**July 2004**

**TO:** All Providers Participating in MassHealth  
**FROM:** Beth Waldman, Medicaid Director *BW*  
**RE:** New MassHealth Web Site

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***The Mass.Gov Web Site***

In May of 2002, the Commonwealth launched the new Mass.Gov Web site. The goal was to provide the public with easy and comprehensive access to a wide array of government services. Now the Commonwealth's Executive Office of Health and Human Services (EOHHS), which oversees MassHealth, is creating an EOHHS area on the state's Mass.Gov Web site to build on this same principle. EOHHS is integrating the Web sites of all its agencies and programs into one EOHHS "portal" or point of entry. The new EOHHS portal is intended to present a single point of contact for users, without the need to know which agency administers the services being sought. It provides a uniform look and consistent navigation. This bulletin describes the changes as they relate to MassHealth providers.

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***What Is Changing***

The URL for the MassHealth Web site ([www.mass.gov/masshealth](http://www.mass.gov/masshealth)) now takes you to a page on the EOHHS portal called "MassHealth." It no longer takes you to a separate MassHealth site.

The information that appeared on the old MassHealth Web site has been moved to the EOHHS portal and reorganized. Information is now organized by user needs, not by how the MassHealth program is structured. And MassHealth information has been integrated with similar information about other state programs and services. MassHealth pages now match all other EOHHS pages.

There are four main areas on the EOHHS portal. These are displayed as four labeled tabs along the top of your screen. The following is a list of those four main areas and what MassHealth information they contain. Please note that they also contain information for other EOHHS agencies and programs.

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***What Is Changing***  
(cont.)

- **Consumer:** Contains information for MassHealth applicants and members, including applications, member booklets, and frequently asked questions.
  - **Provider:** Contains MassHealth provider information. Here you'll find many links to the MassHealth Provider Services site managed by Unisys and to the Recipient Eligibility Verification System (REVS) site hosted by EDS. The topics covered include enrollment, credentialing, billing assistance, electronic funds transfer and direct deposit, forms, and member eligibility verification.
  - **Researcher:** Contains technical administrative documents, such as the Title XXI State Children's Health Insurance Program (SCHIP) annual report.
  - **Government:** Contains most MassHealth publications, including regulations, lists of service codes, and bulletins.
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***Changes Are Effective***  
***July 6, 2004***

Information from the MassHealth Web site was moved to the new portal in stages during the month of June. The migration was completed on July 6, 2004. After that date, the old MassHealth site will be removed. Our URL ([www.mass.gov/masshealth](http://www.mass.gov/masshealth)) will automatically take you to the new site.

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***Navigation Tips***

Any navigation paths given in this bulletin start from the page you land on when you go to [www.mass.gov/masshealth](http://www.mass.gov/masshealth). This page is labeled "MassHealth" and is our new "home" page.

**Use Bookmarks.** We recommend that you bookmark any pages on our Web site that you visit frequently. If you had bookmarked areas on the old MassHealth site, you'll need to update those bookmarks now. URLs for some pages on the old site that were visited frequently will automatically be redirected to appropriate pages on the new site.

**MassHealth Drug List.** If you are a frequent visitor to the MassHealth Drug List, you'll see that it has not changed much in this migration. To view the Drug List, click on "MassHealth Drug List" right on the home page ([www.mass.gov/masshealth](http://www.mass.gov/masshealth)). You can also access the MassHealth Drug List by using this direct URL: [www.mass.gov/druglist](http://www.mass.gov/druglist).

**MassHealth Provider Regulations and Bulletins.** MassHealth regulations and other publications can be accessed right from our home page ([www.mass.gov/masshealth](http://www.mass.gov/masshealth)).

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***Questions***

If you have questions about any information in this bulletin, please contact MassHealth Provider Services at 617-628-4141 or 1-800-325-5231.

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